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FM DFAS INDIANAPOLIS IN
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UNCLAS
SUBJ/CAC ENABLING OF IATS SYSTEM IN PREPARATION OF VERSION 8.0/ (TRAVEL TECHNICAL MESSAGE 21-03)//
RMKS/
1. THE INTEGRATED AUTOMATED TRAVEL SYSTEM (IATS) IS UNDERGOING TECHNICAL CHANGES IN VERSION 8.0, WHICH IS SCHEDULED TO BE RELEASED AT THE END OF JUNE 2021. THE TECHNICAL CHANGES INCLUDE PROGRAMMING IATS TO BECOME FULLY COMMON ACCESS CARD (CAC) ENABLED.
2. IATS WAS PREVIOUSLY PROGRAMMED TO PERFORM SOME CAC AUTHENTICATION IN VERSION 7.2, HOWEVER, IT ONLY COVERED MINIMAL ASPECTS AND ENABLING THE CAC FUNCTIONALITY MAY HAVE CAUSED CHALLENGES FOR SOME USERS.
3. TO PREPARE FOR THE UPCOMING 8.0 RELEASE, WE REQUEST THAT EACH SITE ACTIVATE CAC AUTHENTICATION WITHIN THE APPLICATION TO DETERMINE HOW IT AFFECTS YOUR ORGANIZATION'S USE OF IATS.
4. IATS CURRENTLY HAS CAC ENABLING ACTIVATION DEFAULTED TO 'OFF' AND TURNING THIS FUNCTIONALITY ON REQUIRES A SYSTEM ADMINISTRATOR TO CHANGE THE SETTING.
5. VERSION 7.3.1 SCHEDULED TO BE RELEASED AT THE END OF JANUARY 2021 WILL HAVE THIS ACTIVATION DEFAULTED TO 'ON'. IF IT IS DETERMINED THAT THIS SETTING DOES NOT WORK FOR YOUR SITE, THEN A SYSTEM ADMINISTRATOR MUST CHANGE THE SETTING.
6. TO ACTIVATE THE CAC AUTHENTICATION IN IATS, THE USER MUST HAVE ACCESS TO THE IATS MAINTENANCE PRIVILEGE. ORDINARILY, THE SYSTEM ADMINISTRATOR HAS THIS PRIVILEGE.
7. PERFORM THE FOLLOWING STEPS TO ACTIVATE THE CAC AUTHENTICATION IN IATS.
    A. ENSURE ALL USERS ARE LOGGED OUT OF IATS OR THE SYSTEM WILL NOT ALLOW ANY CHANGES TO BE MADE TO THE SYSTEM CONFIGURATION.
    B. SIGN INTO IATS AND ACCESS THE MAINTENANCE MODULE.
    C. SELECT "CONFIGURATION" UNDER THE "CONFIGURATIONS/BASE PARAMETERS" OPTION.
    D. CLICK THE "ENABLE CAC" BOX TO ENABLE THE CAC OPTION.
    E. CLICK THE OK BUTTON.
    F. EXIT COMPLETELY OUT OF IATS.
    G. SIGN BACK INTO IATS.
    H. ENSURE THE CAC ENABLED OPTION WORKS IN ACCORDANCE WITH THE ON OR OFF SETTING OF THIS FEATURE.
8. IF THE CAC FEATURE DOES NOT WORK FOR YOUR SITE AS IT IS CURRENTLY PROGRAMMED, THEN PLEASE CONTACT THE DFAS IATS HELP DESK AT DFAS.INDIANAPOLIS-IN.ZTD.OTHER.IATS-HELP-DESK@MAIL.MIL TO ADVISE THEM OF THE CHALLENGES OR ISSUES BROUGHT FORTH BY ACTIVATING THIS FEATURE.
9. POC FOR THIS MESSAGE AND THE IATS PROCEDURES CONTAINED WITHIN IS THE IATS HELP DESK AT 317-212-7718.
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