



AFMO

Army Financial Management Optimization

Army Day Briefing

Driving Change in Financial Management Across the Army Enterprise



Purpose and Agenda



<u>Purpose</u>: Build upon the learning from the "AFMO 101" briefing to provide greater understanding of the AFMO Campaign Plan approach and targeted outcomes to the PDI Army Day audience.

Agenda:

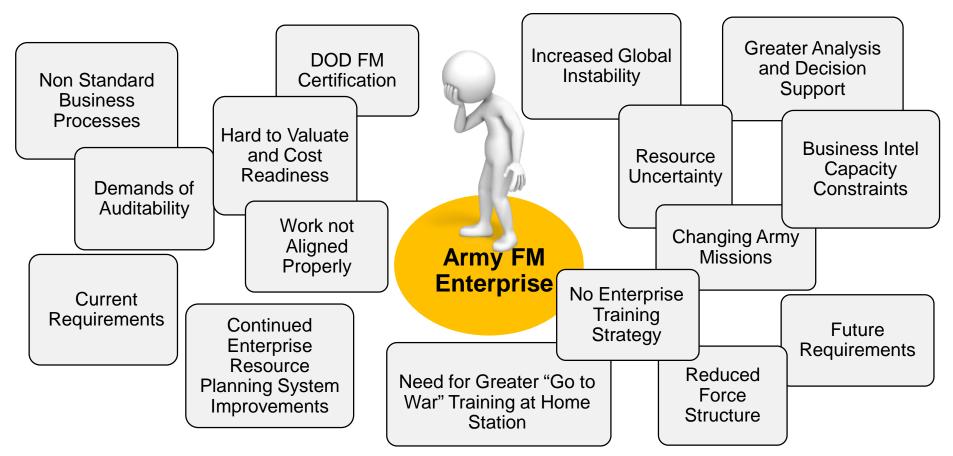
- Overview of the Environment and Campaign Plan
- Overview of Line of Effort Key Efforts
- Campaign Way Ahead



The Problem Set...



How does the Army deliver Financial Management (FM) capability (processes, functions, tasks, etc.) more effectively and efficiently, enhance workforce competencies and readiness, and improve decision support capabilities while achieving audit readiness requirements for 2017 and beyond?



Some of the factors driving us to change...to win in a complex world



The Solution...





Guiding Principles

- Standardize business processes across the Army FM enterprise
- Perform work where it is best accomplished (consider accuracy, speed, accountability, responsibility, expertise, and value)
- Organize and operate to leverage the Army Total Force (Civilian and Military, AC and RC)...along with deliberate contractor support
- Promote professional development through lifelong training, education and experience to continuously enhance our workforce
- Seek organizational learning, innovation and continuous improvement from top-down guidance and bottom up adaptation
- Build and reinforce a single, integrated Army FM enterprise!



Implementation...AFMO Campaign Plan



Strategic Environment















AFMO Campaign Plan

Lines of Effort (LOE)

LOE 1: Systems Domain

LOE 2: Business Processes

LOE 3: Organizations

LOE 4: FM Professional Workforce

LOE 5: Internal Controls Environment

LOE 6: Army Cost Framework

LOE 7: Strategic Management & Communications

Campaign Objectives

- (1) Achieve and Sustain Auditability
- (2) Deliver **FM Operations**Efficiently and Effectively
- (3) Improve and Sustain **Readiness** in FM Elements
- (4) Provide Financial Information and Business Analytic Support for Improved **Decision Making**

Campaign End State

An integrated effective and efficient end-to-end financial management enterprise operation, optimized to provide necessary resources to meet the Army's missions with proper stewardship and accountability of resources and providing accurate and timely financial information and analysis for actionable decision making that will receive a favorable Financial Statement clean audit opinion.



















AFMO Campaign Objectives



- Public confidence in stewardship of DoD resources is high
- Business processes are standardized and auditable across the Army
- Automated Internal Controls systems are implemented throughout the FM environment
- Standardized Business
 Analytics are integrated leveraging breadth of financial cost data
- Business Intelligence (BI) capability delivers advanced analytics to commanders
- Improved decision making creates value capacity for commands and customers

CO 1

Achieve and Sustain Auditability

CO 2

Deliver FM
Operations
Efficiently and
Effectively

- Systems & processes are standardized & integrated by trained people in all FM operating environments
- FM Organizations are high performing
- Governance, decision and communication support are aligned

CO 4

Provide Financial
Information and
Business
Analytic Support
for Improved
Decision Making

CO 3

Improve and
Sustain
Readiness in FM
Elements

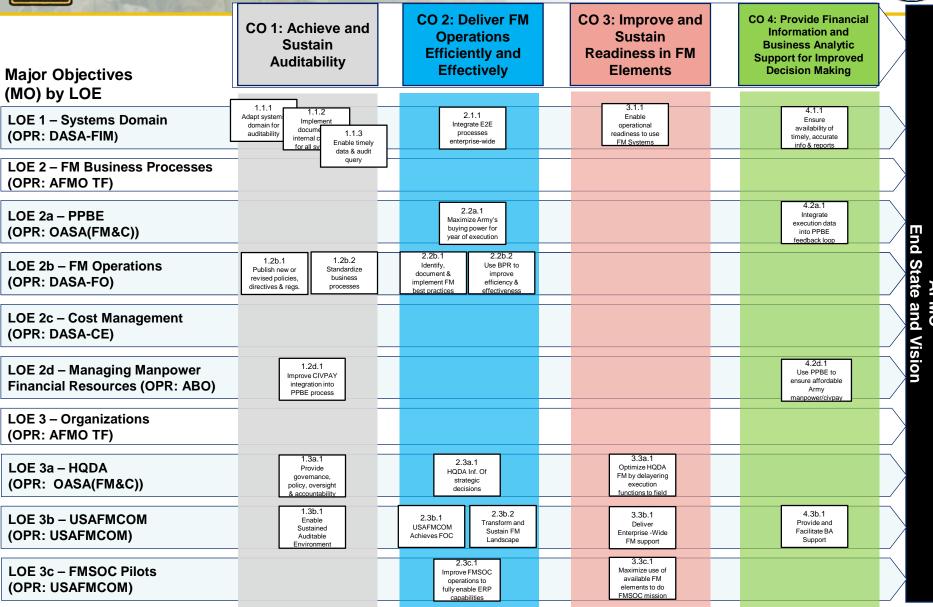
- FM Elements have access to enabling ERP systems
- FM Elements are high performing in any business or operating environment
- FM Elements are integrated with Home Station Mission



AFMO Strategy Map (1 of 2)



Campaign Objectives (CO)

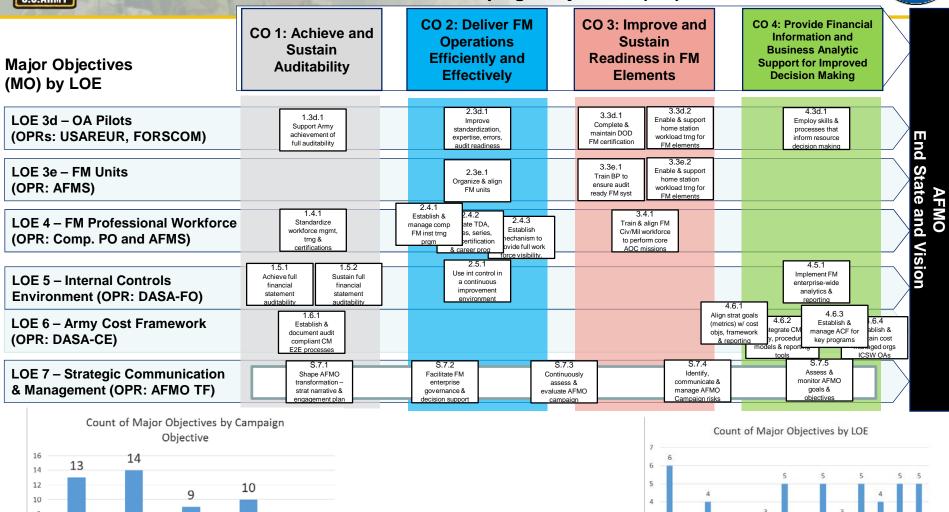




AFMO Strategy Map (2 of 2)



Campaign Objectives (CO)



Total # of Major Objectives Across LOEs = 51

As of: 121200May16

2

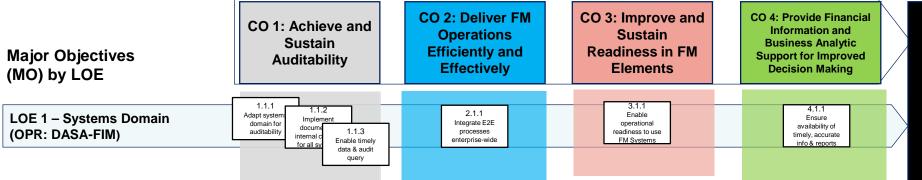
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LOE 1 - Systems Domain



Campaign Objectives (CO)



LOE 1 Activity

- GFEBS increment II
- All systems FISCAM compliant
- Retire legacy systems (97) (FY17Q4)
- Support effective internal controls and accountability of all Army funds in ERPs and their feeder systems (FY17Q4)

<u>Definition</u>: develop, implement, and sustain modernized financial management systems that are able to most effectively and efficiently support Army end-to-end business process execution, maintain full auditability, and provide Commanders and FM leaders with timely, accurate, and reliable information for critical decision making.



LOE 2 – Business Processes



Campaign Objectives (CO)

Major Objectives (MO) by LOE	CO 1: Achieve and Sustain Auditability	CO 2: Deliver FM Operations Efficiently and Effectively	CO 3: Improve and Sustain Readiness in FM Elements	CO 4: Provide Financial Information and Business Analytic Support for Improved Decision Making
LOE 2a – PPBE (OPR: OASA(FM&C))		2.2a.1 Maximize Army's buying power for year of execution		4.2a.1 Integrate execution data into PPBE feedback loop
LOE 2b – FM Operations (OPR: DASA-FO)	1.2b.1 Publish new or revised policies, directives & regs. 1.2b.2 Standardize business processes	2.2b.1 2.2b.2 Identify, Use BPR to improve implement FM efficiency & best practices effectiveness		
LOE 2d – Managing Manpower Financial Resources (OPR: ABO)	1.2d.1 Improve CIVPAY integration into PPBE process			4.2d.1 Use PPBE to ensure affordable Army manpower/civpay

LOE 2 Activity

- Reduce de-obligations in appropriation expired period (FY16)
- Standardize Field level reporting of execution data (FY17Q4)
- Revise relevant legacy system Army regulations, directives and policy to reflect the current ERP and internal control environment (FY17Q4)
- Establish, implement and validate standardized business processes (estimated completion FY18Q3)
- Review "as is" and "to be" E2E Army Enterprise FM Systems (FY17)



LOE 3 – Organizations



Campaign Objectives (CO)

Major Objectives (MO) by LOE	CO 1: Achieve and Sustain Auditability	CO 2: Deliver FM Operations Efficiently and Effectively		CO 3: Improve and Sustain Readiness in FM Elements		CO 4: Provide Financial Information and Business Analytic Support for Improved Decision Making		
LOE 3a – HQDA (OPR: OASA(FM&C))	1.3a.1 Provide governance, policy, oversight & accountability	2.3a.1 HQDA Inf. O strategic decisions		Opt FM I	3.3a.1 imize HQDA by delayering execution ctions to field			
LOE 3b - USAFMCOM (OPR: USAFMCOM)	1.3b.1 Enable sustained auditable financial statements	USAFMCOM ir	2.3b.2 Maintain perational FM tegrity during ansformation	ent FM	3.3b.1 Deliver erprise level 1 support to the field		4.3b.1 Provide business analytical business intell) support	
LOE 3c - FMSOC Pilots (OPR: USAFMCOM)		2.3c.1 Improve FMSC operations to fully enable EF capabilities		Max av ele	3.3c.1 imize use of railable FM ments to do SOC mission			
LOE 3d – OA Pilots (OPRs: USAREUR, FORSCOM)	1.3d.1 Support Army achievement of full auditability	2.3d.1 Improve standardizatic expertise, erro audit readine	rs,	3.3d.1 Complete & maintain DOD FM certification	3.3d.2 Enable & support home station workload trng for FM elements	proinfo	4.3d.1 nploy skills & ocesses that orm resource cision making	
LOE 3e – FM Units (OPR: AFMS)		2.3e.1 Organize & al FM units	gn	3.3e.1 Train BP to ensure audit ready FM syst	3.3e.2 Enable & support home station workload trng for FM elements			

LOE 3 Activity

- Codify Roles, Responsibilities, Relationships and Authorities (R3A) within the FM Enterprise Domain (FY16)
- USAFMCOM achieves Full Operational Capability (FOC) enterprise wide R3A
- USAFMCOM achieves synergistic effect in its coordination and interaction with the FM enterprise community (ECD FY17Q4)
- Improve business operations fully enable ERP capabilities
- Development and Implementation of an approved organizational change model (FY17Q1)
- Maximize use of available FM Soldiers to perform core competency tasks (currently in progress)
- Integrate S8 Certification training into Senior Leaders Course/Basic Officer Course/Captain's Career Course (FY17Q1)

LOE 4 - Professional Workforce



Campaign Objectives (CO)



LOE 4 Activity

- Conduct FM Workforce Assessment
- Develop an Enterprise Training and Professional Development Strategy
- Develop, publish and manage Audit Readiness training courses, competencies and certification requirements (ECD - FY18Q1)

<u>Definition</u>: to establish a high achieving civilian and military FM workforce mix with the right skills, grade, series, and numbers in the right position that is fully trained and certified and ready to meet the current and future requirements of a changing Army.

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LOE 5 - Internal Controls Environment



Campaign Objectives (CO)

Major Objectives (MO) by LOE

LOE 5 – Internal Controls Environment (OPR: DASA-FO) CO 1: Achieve and Sustain Auditability

Achieve full

financial

Sustain full

financial

statement

CO 2: Deliver FM Operations Efficiently and Effectively

Use int control in

a continuous

CO 3: Improve and Sustain Readiness in FM Elements

CO 4: Provide Financial Information and Business Analytic Support for Improved Decision Making

> Implement FM enterprise-wide analytics & reporting

LOE 5 Activity

- Achieve audit requirements for FY17
- Reconciled all general fund, AWCF, ERP, legacy and feeder system data
- Revise AR 11-2 (MICP) and submit request through OSD in order to accomplish the A-123 integration (FY17Q4)
- Develop and execute a single source of end-to-end business process documentation and internal control catalogs (FY17Q1)
- Revise Army Joint Reconciliation Program (JRP) (FY17)

<u>Definition</u>: establish improved system (i.e. ERP Feeder) and business process internal controls for greater operational efficiency and effectiveness to achieve and sustain an unmodified audit opinion for the Army.

End State and Vision

LOE 6 – Army Cost Management



Campaign Objectives (CO)

 CO 2: Deliver CO 3: Improve and CO 4: Provide Financial CO 1: Achieve and Information and **FM Operations** Sustain Sustain **Business Analytic** Efficiently and Readiness in FM Support for Improved **Auditability Effectively Elements Decision Making** Align strat goals **LOE 6 – Army Cost Management** Establish & (metrics) w/ cost Establish & manage ACF for obis, framework compliant CM

LOE 6 Activity

Major Objectives

(OPR: DASA-CE)

(MO) by LOE

- Integrate Cost Management policy, procedures, models & reporting tools
- Develop and publish policy and guidance (IN PROGRESS)
- Expand usage cost models (e.g. OSMIS, FORCES) to selected programs (FY16 and ANNUALLY)
- Track and report results, best practices in CMSG (QUARTERLY)
- Develop CFs for selected enterprise and organizational level programs (USAEUR, USAR, IMIDIP, CoTR) (IN PROGRESS)
- Continue to select and expand capability to new selected programs (annually) (ONGOING)

<u>Definition</u>: establish and strengthen policies, processes, procedures, ERPs, and workforce analytical capabilities to maximize the use of available resources in the PPBE decision making process and create value across the Army; ensure effective management of cost to formulate, submit, and defend the Army budget; and provide transparency in support of financial auditability.

LOE 7 – Strategic Management & Comms.



Campaign Objectives (CO)

Continuously

assess &

evaluate AFMC

Major Objectives (MO) by LOE

LOE 7 - Strategic Communication & Management (OPR: AFMO TF)

CO 1: Achieve and Sustain **Auditability**

Shape AFMO

CO 2: Deliver FM **Operations** Efficiently and **Effectively**

Facilitate FM

governance &

CO 3: Improve and Sustain Readiness in FM Elements

Identify.

manage AFMO

CO 4: Provide Financial Information and **Business Analytic** Support for Improved **Decision Making**

> Assess & monitor AFMO goals &

LOE 7 Activity

- Build and maintain support for AFMO across external and internal stakeholders through strategic communications and engagements
- Maintain Governance structure and R3A framework for the enterprise
- Plan, implement and measure the AFMO Campaign Plan
- Conduct strategic estimates, reviews, and planning
- Evaluate performance measurements utilizing the Army's Strategic Management System (SMS)

Definition: ensure all stakeholders are engaged with the right information, at the right time, to support their situational awareness and readiness to support Financial Management (FM) enterprise transformation from planning to full deployment and sustainment of the campaign; enable FM enterprise leader decision making; ensure the AFMO Campaign remains aligned with HQDA, DOD, and USG policy, strategic direction, and resource planning.



AFMO Campaign "Big Blocks"





- AFMO Campaign Plan
- FM Enterprise Roles,
 Responsibilities, Relationships and
 Authorities (R3A) Document
- Enterprise Governance
- Standardized E2E Business Processes
- Audit Readiness
- DOD FM Certification
- Workforce Study
- Training and Professional Development Strategy
- USAFMCOM Transformation
- Operational Change Model
- Integrated Cost Performance Management



The Way Forward = Transformation



- AFMO is driving change across the FM Enterprise
 - People (organizations and workforce)
 - Processes
 - Systems
- Begin formal execution of Campaign Plan by Line of Effort
- Collaboration across the Army/DoD Enterprise
- People are the key; an adaptive, flexible, certified, professional workforce that is part of a high-performing learning organization

Ultimately, we are all stakeholders in this effort!



Questions?





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BACK UP SLIDES



"Delivering optimal Financial Management enterprise solutions to the Army and its global stakeholders."



Army Financial Management Transformation

Holistic, top down and bottom up approach to change

CO 1

Achieve and Sustain Auditability **CO 2**

Deliver
FM
Operations
Efficiently
and
Effectively

CO 3

Improve and Sustain Readiness in FM Elements **CO 4**

Provide
Financial
Information
and
Business
Analytic
Support for
Improved
Decision
Making

Guiding Principles



Greenbelt

Project

(2010)

AFMO Campaign Timeline



Submit Final Pilot Report

to SecArmy

(30JUN16)

AFMO

Campaign

Key Tasks within the AFMO Campaign Plan:

- Continue ERP Fielding and Sustainment
- Standardize business processes across the enterprise

Implementation

SecArmy Memo

(MAY14)

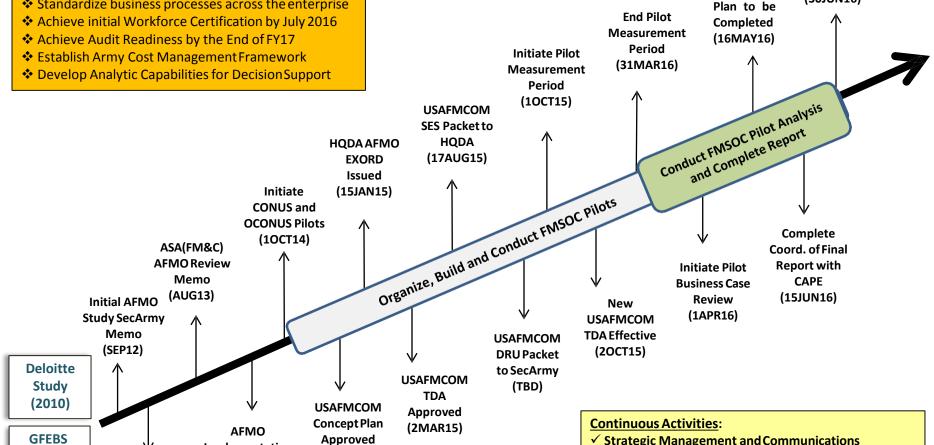
AFMO

Task Force

Established

(OCT12)

(27JAN15)



- √ Strategic Management and Communications
- √ Team Building and Integration
- √ Process Improvement
- √ Task Development
- √ SOP Establishment
- ✓ Measurements, Analysis, Evaluation and Reporting



AFMO Strategy Map



(Major Objectives to Campaign Objectives)

AFMO End State and Vision									
CO 1: Achieve and Sustain Auditability		CO 2: Deliver FM Operations Efficiently and Effectively		the state of the s	CO 3: Improve and Sustain Readiness in FM Elements		CO 4: Provide Financial Information and Business Analytic Support for Improved Decision Making		
1.1.1 Adapt systems domain for auditability 1.1.2 Implement	1.3b.1 Enable Sustained Auditable Environment 1.3d.1	2.1.1 Integrate E2E processes enterprise-wide 2.2a.1 Maximize Army's	2.3c.1 Improve FMSOCs business operations to fully enable ERP capabilities 2.3d.1 Improve	3.1.1 Enable operational readiness to use FM systems 3.3a.1 Optimize HQDA FM	3.3d.2 Enable and support home station workload training for FM elements 3.3e.1 Train BP to ensure	4.1.1 Ensure availability of timely, accurate information & reports 4.2a.1 Integrate execution	f 4.5.1 Implement FM enterprise-wide analytics & reporting 4.6.1 Align strategic goals		
documented internal controls for all systems	Support Army achievement of full auditability	buying power for year of execution	standardization, expertise, error rate, & audit readiness	by delayering execution functions to the field	account and audit readiness using FM Systems	data into the PPBE process feedback loop	(metrics) with cost objs, framework & reporting		
1.1.3 Enable timely data & audit query	1.4.1 Standardize workforce management, trng & certifications	2.2b.1 Identify, document, & implement best practices for FM operations	2.3e.1 Organize and align FM units	3.3b.1 Deliver enterprise level FM Support	3.3e.2 Enable and support home station workload training for FM elements	4.2d.1 Use PPBE to effectively ensure affordable Army manpower / CIVPAY	4.6.2 Integrate CM policy, procedures, models & reporting tools		
1.2b.1 Publish new or revised policies, directives & regulations	1.5.1 Achieve full financial statement auditability	2.2b.2 Use B.P.R. to continuously improve efficiency & effectiveness	2.4.1 Establish & manage comprehensive FM institutional training program	3.3c.1 Maximize use of available FM elements to perform FMSOC missions	3.4.1 Train & align FM CIV/Mil workforce to perform core AOC 2025 FM missions	4.3b.1 Provide and Facilitate BA support	4.6.3 Establish & manage Army Cost Framework (ACF) for key programs		
1.2b.2 Standardize business processes	1.5.2 Sustain full financial statement auditability	2.3a.1 Establish HDQA organization structure to support strategic decisions	2.4.2 Update TDA, PD, grades, series, trng, certifications & career progression	3.3d.1 Complete and maintain DOD FM certification		4.3d.1 Employ skills & processes that inform resource decision making	4.6.4 Establish & sustain cost managed organizations ICSW OAs		
1.2d.1 Improve CIVPAY integration into the PPBE process	1.6.1 Establish & document audit compliant CM E2E processes	2.3b.1 USAFMCOM Achieves FOC	2.4.3 Establish mechanism to provide full work force visibility						
1.3a.1 Provide governance, policy, oversight & accountability		2.3b.2 Transform and Sustain FM Landscape	2.5.1 Use internal control in a continuous improvement environment						
Strategic Communication Management Objectives	S.7.1 Shape AFI transformati strategic narra engagement	ion - ative &	S.7.2 Facilitate FM enterprise governance & decision support	S.7.3 Continuously assess & evaluate AFMO campaign	S.7. Identii communic manage <i>i</i> campaigr	fy, cate & AFMO	S.7.5 Assess & monitor AFMO goals & objectives		



LOE 1: Systems Domain





Increment 1 fully deployed

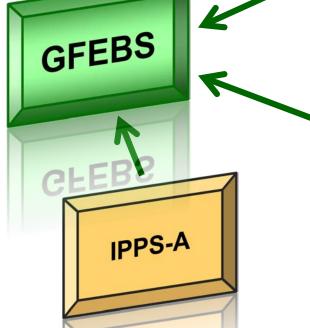


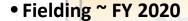
Deploying worldwide by 2017

- Source of supply, maintenance and property book transactions
- Leverages GFEBS financial template
- Interfaces with GFEBS for GF execution



- Fully deployed to depots & PEOs
- Enables some GF Procure-to-Pay and **Asset Accounting processes**
- Interfaces with GFEBS to trigger GF posting





- Will provide military pay capability
- Will be source of pay transactions
- Will interface with GFEBS to trigger **GF** posting

~ 75 legacy FM Domain systems



- Beginning development
- Includes secure capabilities
- Will interface with GFEBS

Legend:

- Global Combat Support System-Army (GCSS-A)
- Logistics Modernization Program (LMP)
- Integrated Personnel & Pay System-Army (IPPS-A)

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LOE 2: Business Processes



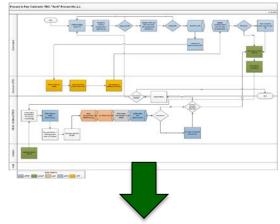


•Through Business Process Reengineering processes are standardized for efficiency and effectiveness.

•Systems technological capabilities are leveraged and optimized.



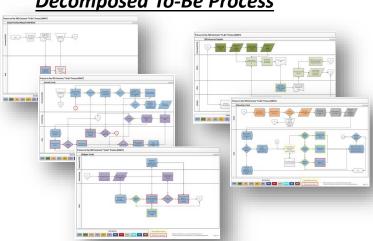
As-Is Process



Decomposed To-Be Process







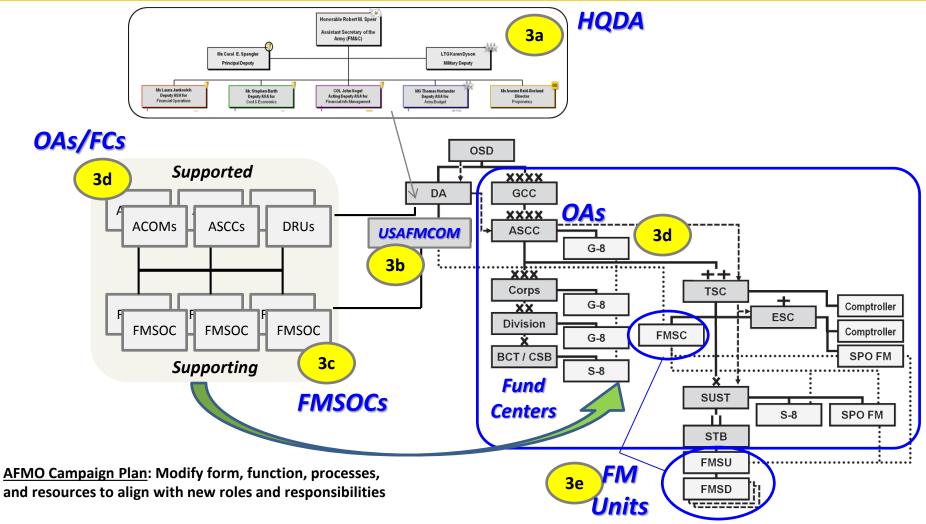
Goal: Standardized business processes are critical to achieving audit readiness. Standardization is enhanced through use of ERP IT capabilities.

as usual!



LOE 3: Organizations





LOE 3a: HQDA / ASA(FM&C)

LOE 3b: USAFMCOM LOE 3c: FMSOCs

LOE 3d: Operating Agencies (OAs) / Fund Centers (FCs)

LOE 3e: FM units (FMSCs, FMSUs, FMSDs)

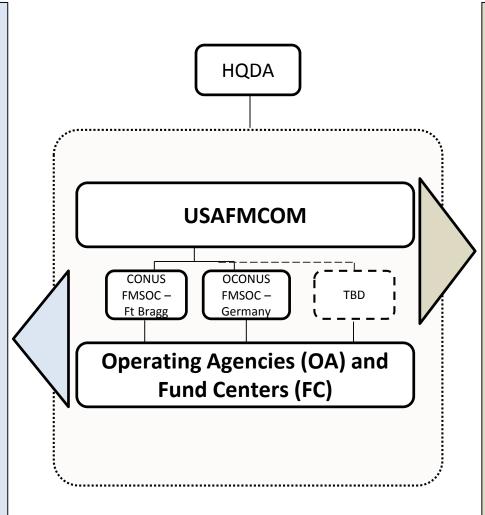


LOE 3b, 3c, 3d: Organizations



Key FMSOC and OA Outcomes:

- Better analysis and increased decision support capacity
- Better control of current year execution; spend funds when and where they're needed most (unit readiness)
- Aligned support with standardized tasks to reduce costs and minimize redundancies
- Reduced errors and rework
- Takes execution out of HQDA
- Increase Soldier involvement = "train as you fight" as part of one Army FM enterprise operating system = greater FM unit readiness



Key USAFMCOM Outcomes:

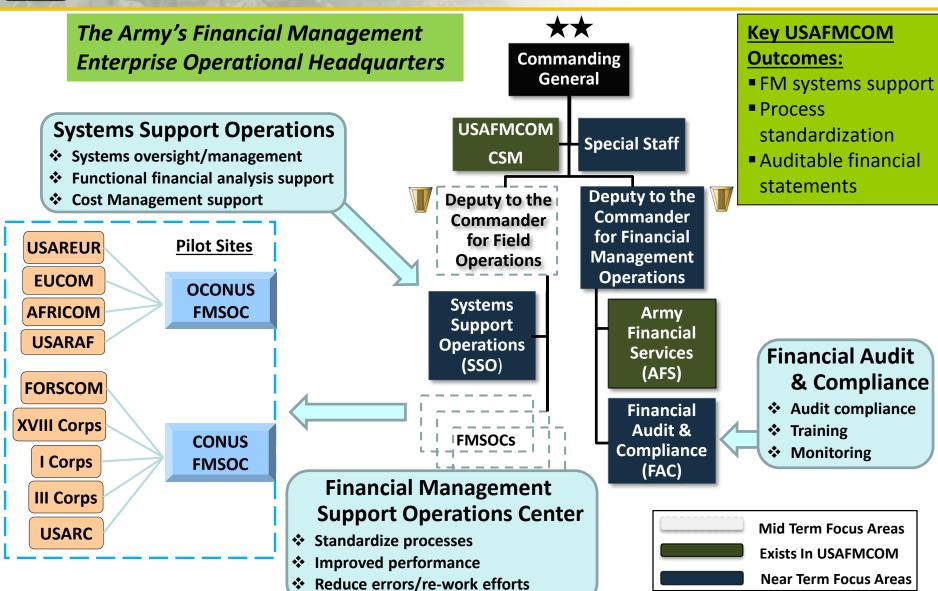
- Operational level HQ for the Army FM enterprise
- FM systems domain oversight and management
- Functional financial analysis support
- Cost Management support
- Improves standardized financial management processes for more effective and efficient financial operations
- Audit compliance monitoring, training and oversight enables auditable financial statements
- Classified Accounting
- Electronic Commerce / Banking



LOE 3: Organizations



US Army Financial Management Command (USAFMCOM)





LOE 4: FM Professional Workforce





Our people are the key to continued success ...through enterprise Talent Management and validated workforce professional skills at all levels



LOE 5: Internal Controls Environment



Priorities

Actions

Goals

Statement of Budgetary Resources (SBR)

- Funds Receipt, Dist., and Monitoring
- Payroll (Civ. & Mil.)
- Acquisition of Assets
- Reimbursable Inbound
- Grants, Cooperative Agreements, Subsidies, Contributions, and Advances

- FBWT / Disb. & Collect.
- Financial Reporting
- Contractual Services/ Acquisition of Assets:
 - Reimbursable Out (MIPRs)
 - Purchase Cards
 - Supply Requisition
 - Contracts
 - Other

Existence and Completeness (E&C) of Assets & Liability

- General Equipment (GE)
- Operating Materials and Supplies (OM&S)
- Real Property (RP)
- Inventory
- Other Balance Sheet Items

Enterprise Resource Planning (ERP) Systems

- General Fund Enterprise Business System (GFEBS)
- Global Combat Support System—Army (GCSS-A)
- Logistics Modernization Program (LMP)
- Integrated Personnel and Pay System—Army (IPPS-A)
- Material Feeder Systems

Establisheffective controlenvironment

- Assessdocumentation& processes
- Implement corrective actions
- Assess financial statement data for accuracy

Assess system controls

Correct control deficiencies

Information is timely, accurate, relevant

- Standard processes
- Effective internal controls
- Proper documentation
- Accurate, timely, reliable and supportable financial data

Army is auditable

Compliant Systems (FFMIA, FISCAM*)

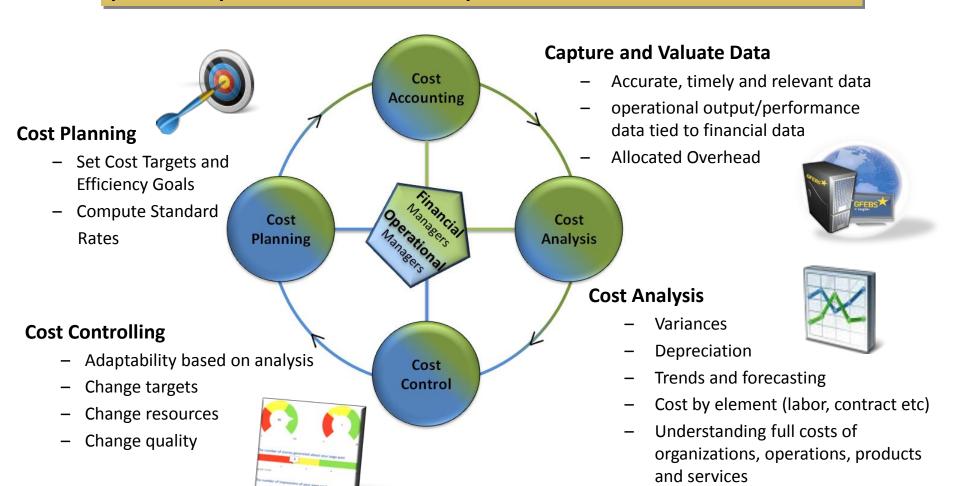


LOE 6: Army Cost Framework



Resource Informed Decision Making

Managing business operations *efficiently* & *effectively* through accurate measurement & *understanding "Full Cost"* of an organization's business processes, products and services to provide *Best Value*.



UNCLASSIFIED//FOUO



LOE 7: Strategic Management and Communications









Strategic Planning

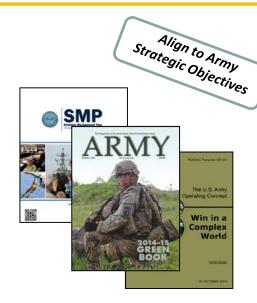
program Risk Management "Resources to Win in a Complex World"

Achieve and Sustain Auditability Deliver FM
Operations
Efficiently and
Effectively

Provide
Financial Info
and Analytic
Support for
Improved
Decision Making

Improve and
Sustain
Readiness in
FM Elements

"Driving Change in Financial Management across the Army Enterprise"





Support to
Decision Makers

Engage with Key
Stakeholders